

October 28, 2004

Mr. William F. Caton
Office of Secretary
Federal Communications Commission
Room TW-B204
445 12<sup>th</sup> Street, S.W.
Washington, D.C. 20554

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FCC-MAILROOM

RE:

CC Docket No. 00-257

Compliance Certification for NEW ACCESS COMMUNICATIONS, LLC

Dear Mr. Caton:

We are providing the following information to the Commission in compliance with the requirements of 47 CFR 64.1120(e) with regard to a streamlined procedure customer transfer. The names of the parties to the transaction are New Access Communications LLC, the acquiring carrier and Stonebridge Communications LLC and Emergent Communications LLC, the transferring carriers. The type of communications services provided to the affected subscribers is residential intraLATA, interLATA local, long distance and international calling and vertical features for local calling. The date of transfer of the subscriber base to the acquiring carrier is December 15, 2004.

The undersigned also hereby certifies compliance with the agreement to provide advance subscriber notice in accordance with 47 CFR 64.1120(e)(3) regarding customer transfers from two of its wholly owned subsidiaries, Stonebridge Communications LLC and Emergent Communications LLC to New Access Communications LLC. This action is being completed so that New Access can streamline its operating structure and reduce operating costs be dissolving these two subsidiaries. The obligations set forth in that notice and other statutory and commission requirements that apply to the Federal Communication Commission's streamlined process have been followed by New Access. I have attach a copy of the customer notice for each company involved consistent with the requirements of 47 CFR 64.1120(e)(1).

Please return a date-stamped copy of this letter using the enclosed postage-paid preaddressed return envelope.

Please contact our attorney, Drew Backstrand at 612-392-7213 or 612-670-0569, should you have any questions.

Sincerely.

New Aecess Communications

Steven Clay

Carrier Services President & General Counsel

Enclosures (Customer Notifications: Stonebridge Communications LLC and Emergent Communications LLC)

Steven Clay acknowledged the foregoing instrument before me this 28th day of October 2004.

DREW S. BACKSTRAND
NOTARY PUBLIC-MINNESOTA
My Commission Expires Jan. 31, 2005

NOTARY PUBLIC: <u>Drew</u>
My Commission Expires: /

31-2005

County of Henreph

State of Minnesota

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## Carrier Change Notification (Stonebridge Communications LLC)

## Dear Valued Customer:

This letter is to notify you of an upcoming change regarding your telephone service. This will not result in a change to your rates or terms of service and does not require any action on your part. Stonebridge Communications LLC ("Stonebridge") is reorganizing its operations. Because of this reorganization to streamline operations, the parent company for Stonebridge, New Access Communications LLC ("New Access") is in the process of integrating customer account operations of certain subsidiary companies with all New Access customer account operations. This company reorganization will have no effect on your telephone number (s), price of, billing or level of service for your telephone needs in any way. As part of this process, your customer account and related billing will be transferred to New Access upon compliance with certain federal and state regulatory requirements for such internal company transfers. New Access may continue to use the Stonebridge brand for a time, but your account will be with New Access. What this means to you is that all the telephone services you currently have with Stonebridge, will automatically convert to New Access, as early as December 15, 2004, without any action on your part. You will notice New Access as the carrier on your future telephone bills after this corporate reorganization is completed.

New Access is a nationwide provider of local and long distance telephone services and purchased Stonebridge in September 2002. New Access has been in operation since 2000. New Access has already been providing customer service and billing to all Stonebridge customers since 2002.

You have the right to choose your local or long distance provider. As such, if an alternative provider is available, you are free to choose another carrier to supply your service. If you do choose to select another carrier, you need to contact that carrier immediately to ensure that your services are transferred before December 15, 2004. You may have to pay a transfer charge to the new carrier if you change carriers.

All Stonebridge customers will automatically transfer to New Access, unless another carrier has been selected, before December 15, 2004. This includes any customer that has arranged a PIC freeze through their local exchange carrier (LEC). If you have a PIC freeze on your account, you will need to contact your LEC to arrange a new freeze after this transfer.

If you have any questions concerning this transfer, please don't hesitate to contact New Access on its toll free customer service numbers, which are 877-613-7487 or 877-330-4937. Our experienced and friendly Customer Service Representatives look forward to answering any questions you may have about this reorganization.

Sincerely,

Stonebridge Communications LLC New Access Communications LLC

## Carrier Change Notification (Emergent Communications LLC)

## Dear Valued Customer:

This letter is to notify you of an upcoming change regarding your telephone service. This will not result in a change to your rates or terms of service and does not require any action on your part. Emergent Communications LLC ("Emergent") is reorganizing its operations. Because of this reorganization to streamline operations, the ultimate parent company for Emergent, New Access Communications LLC ("New Access") is in the process of integrating customer account operations of certain subsidiary companies with all New Access customer account operations. This company reorganization will have no effect on your telephone number (s), price of, billing or level of service for your telephone needs in any way. As part of this process, your customer account and related billing will be transferred to New Access upon compliance with certain federal and state regulatory requirements for such internal company transfers. New Access may continue to use the Emergent brand for a time, but your account will be with New Access. What this means to you is that all the telephone services you currently have with Emergent, will automatically convert to New Access, as early as December 15, 2004, without any action on your part. You will notice New Access as the carrier on your future telephone bills after this corporate reorganization is completed.

New Access is a nationwide provider of local and long distance telephone services and purchased Emergent in November 2001. New Access has been in operation since 2000. New Access has already been providing customer service and billing to all Emergent customers since 2002.

You have the right to choose your local or long distance provider. As such, if an alternative provider is available, you are free to choose another carrier to supply your service. If you do choose to select another carrier, you need to contact that carrier immediately to ensure that your services are transferred before December 15, 2004. You may have to pay a transfer charge to the new carrier if you change carriers.

All Emergent customers will automatically transfer to New Access, unless another carrier has been selected, before December 15, 2004. This includes any customer that has arranged a PIC freeze through their local exchange carrier (LEC). If you have a PIC freeze on your account, you will need to contact your LEC to arrange a new freeze after this transfer.

If you have any questions concerning this transfer, please don't hesitate to contact New Access on its toll free customer service numbers, which are 877-613-7487 or 877-330-4937. Our experienced and friendly Customer Service Representatives look forward to answering any questions you may have about this reorganization.

Sincerely,

Emergent Communications LLC
New Access Communications LLC